Contents for Application Update Information

Although most applications designed for Windows version 3.0 work with Windows version 3.1, there are a few exceptions. The exceptions are listed here. Select the application name for more information and instructions on how to obtain an updated version of the application.

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Ace Software AceFile

To run AceFile with Windows version 3.1, you need to use AceFile version 1.01 or later. To obtain an updated version of AceFile, contact your software vendor or call Ace Software at 408-451-0100. Outside the United States, contact your local software vendor or Ace Software subsidiary.

Adobe Illustrator

To run Adobe Illustrator with Windows version 3.1, you need to use Illustrator version 4.0 or later.

To obtain an updated version of Illustrator, contact your software vendor or call Adobe Systems, Incorporated, at 415-961-4992 or 1-800-344-8335. Outside the United States, contact your local software vendor or Adobe Systems subsidiary.

Adobe TypeAlign

To run Adobe TypeAlign with Windows version 3.1, you need to use TypeAlign version 2.1 or later.

You cannot run Windows version 3.1 with earlier versions of TypeAlign. If you have an earlier version of TypeAlign and want to run Windows version 3.1, remove the following line from your WIN.INI file:

load=talgndll.exe

To obtain an updated version of TypeAlign, contact your software vendor or call Adobe Systems, Incorporated, at 415-961-4992 or 1-800-344-8335. Outside the United States, contact your local software vendor or Adobe Systems subsidiary.

Aldus Freehand 3.0

If you have been running Aldus Freehand version 3.0 with Windows version 3.0, you might see some differences when you run this application with Windows version 3.1. For example, you might experience difficulty running the Freehand tutorial.

If cannot print TrueType fonts when using the printer driver for Hewlett-Packard LaserJet III printers (HPPCL5A.DRV), you may need to select the Print TrueType As Graphics check box in the Options dialog box. To open the Options dialog box, start Control Panel and choose the Printers icon. Choose the Setup button and then the Options button.

For information about obtaining an updated version of Aldus Freehand, call the Aldus Corporation at 206-622-5500. Outside the United States, contact your local software vendor or Aldus subsidiary.

Aldus Persuasion

Windows version 3.1 uses descriptive printer-model names for printer drivers instead of the generic names used in version 3.0. When you use Persuasion and a PostScript printer, you need to install the generic PostScript printer driver by choosing the Printers icon in Control Panel.

For information about obtaining an updated version of Aldus Persuasion, call the Aldus Corporation at 206-622-5500. Outside the United States, contact your local software vendor or Aldus subsidiary.

Bitstream FaceLift 1.2

If you are running FaceLift version 1.2 with Windows version 3.1, some screen elements may not be displayed the same as they were with Windows version 3.0. This sometimes happens with multiple-resolution display drivers, such as Video Seven, 8514, XGA, and TIGA. To avoid this problem, try using the VGA driver included with Windows version 3.1 or update your copy of FaceLift to version 2.0.

For information about obtaining an updated version of FaceLift, contact or your software vendor or Bitstream, Incorporated, at 1-800-522-FONT. Outside the United States, contact your local software vendor or Bitstream subsidiary.

Borland C 3.0

To run Borland C version 3.0 Winsight with Windows version 3.1, you need to get an updated version of Winsight.

For information about obtaining an updated version of Winsight, call Borland International, Incorporated, at 1-800-331-0877. Outside the United States, contact your local software vendor or Borland subsidiary.

Campbell Services On Time 1.0

To run Campbell Services On Time with Windows version 3.1, you need to use On Time version 1.1 or later.

To obtain an updated version of On Time, contact your software vendor or call Campbell Services, Incorporated, at 313-559-5955. Outside the United States, contact your local software vendor or Campbell Services subsidiary.

Central Point Software PC Tools

To install PC Tools version 7.1 with Windows version 3.1, you need to use the version of the VFD.386 file that was supplied with PC Tools. To do this, add the following line to the [386Enh] section of your SYSTEM.INI file:

device=vfd.386

For information about obtaining an updated version of PC Tools, contact your software vendor or call Central Point Software at 503-690-8090. Outside the United States, contact your local software vendor or Central Point Software subsidiary.

Channel Computing Forest and Trees 2.0a

To run Channel Computing Forest and Trees with Windows version 3.1, you need to use Forest and Trees version 2.0b or later.

To obtain an updated version of Forest and Trees, contact your software vendor or call Channel Computing, Incorporated, at 603-659-2832. Outside the United States, contact your local software vendor or Channel Computing subsidiary.

Claris Hollywood

To run Claris Hollywood with Windows version 3.1, you need to use Hollywood version 2.0 or later.

To obtain an updated version of Hollywood, contact your software vendor or call the Claris Corporation at 408-987-7000. Outside the United States, contact your local software vendor or Claris subsidiary.

Coda Finale

If you have been running Coda Finale with Windows version 3.0, you might see some differences when you run this application with Windows version 3.1. For example, screen fonts might not appear correctly or soft fonts might not download correctly to PostScript printers.

To obtain an updated version of Finale, contact your software vendor or call Coda at 1-800-843-2066. Outside the United States, contact your local software vendor or Coda subsidiary.

Computer Support Arts&Letters

To run Arts&Letters with Windows version 3.1, you need to use Arts&Letters version 3.11 or later. If you use an earlier version, screen contents might not be displayed correctly when you resize windows.

To obtain an updated version of Arts&Letters, contact your software vendor or call Computer Support Corporation at 214-661-8960. Outside the United States, contact your local software vendor or Computer Support subsidiary.

Computer Support Picture Wizard

If you have been running Picture Wizard with Windows version 3.0, you might see some differences when you run this application with Windows version 3.1. For example, screen contents might not be displayed correctly when you resize windows.

To obtain an updated version of Picture Wizard, contact your software vendor or call Computer Support Corporation at 214-661-8960. Outside the United States, contact your local software vendor or Computer Support subsidiary.

First Byte Monologue for Windows

To run Monologue with Windows version 3.1, you might need to add the following line to the [386Enh] section of your SYSTEM.INI file:

device=vpd.386

Make this addition if you cannot start Windows after installing Monologue.

hDC First Apps Memory Viewer 1.0

To run hDC First Apps Memory Viewer with Windows version 3.1, you need to use Memory Viewer version 1.1 or later.

To obtain an updated version of Memory Viewer, call the hDC Computer Corporation customer service department at 206-885-5550. Outside the United States, contact your local software vendor or hDC Computer Corporation subsidiary.

Hewlett-Packard NewWave

To run Hewlett-Packard NewWave with Windows version 3.1, you need to use NewWave version 4.0 or later.

For information about obtaining an updated version of NewWave, contact your software vendor or Hewlett-Packard Company at 1-800-752-0900. Outside the United States, contact your local software vendor or Hewlett-Packard subsidiary.

Lotus Ami Pro

To run Lotus Ami Pro with Windows version 3.1, you must use Ami Pro version 2.0 or later. For information about obtaining an updated version of Lotus Ami Pro, contact your software vendor or call the Lotus Corporation at 404-851-0007 or 1-800-831-9679. Outside the United States, contact your local software vendor or Lotus subsidiary.

Microsoft Bookshelf for Windows

To use Microsoft Bookshelf for Windows with Windows version 3.1, you must use Bookshelf version 1991* or later.

To obtain an updated version of Microsoft Bookshelf, contact your software vendor or call Microsoft Sales and Service at 1-800-426-9400. Outside the United States, contact your local software vendor or Microsoft subsidiary.

Microsoft Word for Windows 1.1

When you upgrade Windows from version 3.0 to version 3.1, the new fonts that are included with version 3.1 might not appear in the Word for Windows list of available fonts. To correct this, choose the Print Setup command from the File menu in Word. When the Print Setup dialog box appears, choose the OK button.

To use Word for Windows with Windows version 3.1, it is recommended that you update to Word for Windows version 2.0.

For information about obtaining Microsoft Word for Windows version 2.0, contact your software vendor or call Microsoft Sales and Service at 1-800-426-9400. Outside the United States, contact your local software vendor or Microsoft subsidiary.

Microsoft PowerPoint 2.0e

Windows version 3.1 uses descriptive printer-model names for printer drivers instead of the generic names used in previous versions. PowerPoint does not recognize the new names and will warn you that the printer has changed. To use TrueType fonts with PowerPoint, you must select a driver other than the default or Genigraphics printer driver. For information about obtaining an updated version of Microsoft PowerPoint, contact your software vendor or call Microsoft Sales and Service at 1-800-426-9400. Outside the United States, contact your local software vendor or Microsoft subsidiary.

Microsoft Productivity Pack 1.0

Microsoft Productivity Pack version 1.0 was designed specifically for Windows version 3.0. To run Microsoft Productivity Pack with Windows version 3.1, you need to obtain the updated version that was designed for Windows version 3.1.

To obtain an updated version of Microsoft Productivity Pack, contact your software vendor or call Microsoft Sales and Service at 1-800-426-9400. Outside the United States, contact your local software vendor or Microsoft subsidiary.

NBI Legacy

If you have been running Legacy with Windows version 3.0, you might see some differences when you run this application with Windows version 3.1. For example, you might not be able to print device fonts on Hewlett-Packard Series III printers. If you are not using Legacy version 2.0 or later, you should obtain an updated version.

To obtain an updated version of Legacy, contact your software vendor or NBI, Incorporated, at 1-800-NBI-1111. Outside the United States, contact your local software vendor or NBI subsidiary.

Norton Desktop 1.0

If you have been running Norton Desktop version 1.0 with Windows version 3.0, you might see some differences when you run this application with Windows version 3.1. For example, when you try to change an icon's label, you may need to select the icon twice before you can begin the task.

If you have difficulty getting Desktop to run, you might need to make the following changes to the [386Enh] section of your SYSTEM.INI file: Add the line **device=*vdmad** and remove the line **device=vdmadx.386**.

For information about obtaining an updated version of Norton Desktop, call the Peter Norton Group of the Symantec Corporation at 408-253-9600. Outside the United States, contact your local software vendor or Symantec subsidiary.

PFS:WindowsWorks

If you have been running PFS:WindowsWorks with Windows version 3.0, you might see some differences when you run this application with Windows version 3.1. For example, you might have difficulty printing files in landscape orientation.

To obtain an updated version of PFS:WindowsWorks, contact your software vendor or call Spinnaker Software Corporation at 617-494-5261. Outside the United States, contact your local software vendor or Spinnaker Software subsidiary.

Powersoft Powerbuilder 1.0

To run Powersoft Powerbuilder with Windows version 3.1, you need to use Powerbuilder version 1.0b or later.

To obtain an updated version of Powerbuilder, contact your software vendor or call Powersoft Corporation at 617-229-2200. Outside the United States, contact your local software vendor or Powersoft subsidiary.

SofNet FAXit for Windows

To run SofNet FAXit for Windows with Windows version 3.1, you need to use FAXit version 2.5 or later.

If you have difficulty sending a fax, adding the following line to the [386Enh] section of your SYSTEM.INI file might solve the problem:

comxbuffer=0

For information about obtaining an update to FAXit version 1.53 that was supplied with the Intel SatisFAXtion board, call the Intel Corporation at 1-800-256-3071.

For information about obtaining an update to FAXit versions 2.0 and later, call SofNet at 404-984-8088. Outside the United States, contact your local software vendor or SofNet subsidiary.

Software Publishing Harvard Graphics for Windows

If you want to use TrueType fonts with Harvard Graphics, you must select a printer driver other than the Magicorp driver.

For information about obtaining an updated version, contact your software vendor or call Software Publishing Corporation at 408-986-8000. Outside the United States, contact your local software vendor.

WordPerfect for Windows

If you have been running WordPerfect version 5.1 with Windows version 3.0 and you find that it runs differently with Windows version 3.1, you need to obtain an updated version of Wordperfect.

For information about obtaining an updated version of WordPerfect, contact your software vendor or WordPerfect Corporation at 1-800-228-1029. Outside the United States, contact your local software vendor or WordPerfect subsidiary.

WordStar for Windows

If you have been running WordStar for Windows with Windows version 3.0, you might see some differences when you run this application with Windows version 3.1. For example, some elements of the WordStar screen might not be displayed the same as they were in Windows version 3.0.

Windows version 3.1 uses descriptive printer-model names for printer drivers. Because WordStar does not recognize the new names, you need to update your WordStar templates. Do this by opening a template, selecting the printer you are using, and then saving the new information in the template.

To obtain an updated version of WordStar for Windows, contact your software vendor or call Wordstar International, Incorporated, at 1-800-227-5609. Outside the United States, contact your local software vendor or WordStar subsidiary.